



MOORE

JAGUN AGED AND COMMUNITY CARE

Jagun's Story

Aboriginal and Torres Strait Islander people should be aware that this document may contain images or names of people who have passed away.



Jagun Aged and Community Care

About Jagun

We provide community and aged care services for those who identify as Aboriginal or Torres Strait Islander, however, our facility and services are also open to the wider community.

In fact, our services are provided to all people within Gumbaynggirr Land and the language spoken is Gumbaynggirr.

Many people we service have moved to Mid North Coast area, but carry their own connection to Country, Language, Cultural and Spiritual Beliefs, at Jagun we are inclusive of All Nations people.

Jagun business ventures are:

- Social support group for Elders
- Support in the home, to live independently
- Cultural school program
- Cultural video productions
- Cultural and Heritage with government and non-government stakeholders
- Brokerage services Commonwealth Home Support Program.

What does it mean for you to be an indigenous owned organisation in Australia?

Jagun maintains a strong connection to our Elders, community and Culture. Supporting and enhancing the quality of life of Aboriginal/Torres Strait Islander people and Elders, through the delivery of culturally appropriate services, respecting their place as knowledge holders of the community and celebrating their life experience.

As owners of land and buildings, plants and equipment Jagun operates independently from government controls. This all commenced from humble beginnings, Jagun current position has taken 23 years of hard work and dedication to a dream from our Elders, who are no longer with us. I am the only surviving Member left to continue the dream, which is now complete.

The good governance of directors and staff is the key to great achievements.

My vision always from the very beginning was to give Aboriginal people a position to be proud of what can be achieved.

Picture provided and used with the permission of Jagun



How has the Australian business landscape changed for your organisation/business/enterprise over the last 10 years?

The business landscape has changed dramatically. Business is becoming more competitive. The increased number of suppliers/national companies entering is a concern.

Increase in cost, upgrading to IT systems also add an ongoing financial strain. A final major concern is cyber hacking.

What are some of the key trends in your industry that will be affecting your enterprise over the coming few years?

We are looking to develop a master plan of our property the focus of expanding our affordable housing section. It will also allow us to increase services to help older people stay at home longer, and further provide them with the ability to live independently in their homes and communities.

Like many of our peers, our major challenge in the coming decade is keeping our Culture and Heritage alive and continue to respect our Elders, both past and present.

How has Moore Australia made a difference to your organisation?

Moore Australia, (previously DKM Group) has been engaged by our organisation since 2013. They have and continue to provide professional advice and support, to ensure our organisation keeps growing.

Our Financial audit is undertaken annually by Moore Australia. Throughout the process, all our interactions are either via telephone, face-to-face and emails, and all contact has been positive. Communication is clear, and we are informed of changes that occur that may impact our organisation in a way that allows us to pivot accordingly.

We are Proud Clients of Moore Australia.

This case study was provided by and published with the approval of:

Uncle Tony Perkins, Managing Director of Jagun Aged and Community Care (Jagun), Gumbaynggirr Elder/ Knowledge Holder and Chairperson of Jagun since establishment.

Jagun operates on the lands of the Gumbaynggirr people, traditional lands covering from Nambucca Heads to Clarence River and west to Armidale.

More information:

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JAGUN AGED &
COMMUNITY CARE



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Moore Australia acknowledge Aboriginal and Torres Strait Islander peoples as the First Australians and Traditional Custodians of the lands where we live, learn and work.

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